PTZOPTICS

General Quickstart Guide and Resource Locations

Welcome to PTZOptics

The entire PTZOptics family wants to thank you for your purchase of one of our products.

We pride ourselves on offering a wide array of solutions with a focus on the right features to get your job done.

If you ever have a problem with your PTZOptics camera, don't hesitate to reach out to our amazing support team.

support@ptzoptics.com
http://help.ptzoptics.com

The following guide has been assembled to help you use your new PTZOptics camera how you want, as quickly as possible.

In the table of contents on the next page, you'll see different ways you can interact with your PTZOptics camera.

If you still have questions after reading through this guide, our always up-to-date user manual can be downloaded from our website.

https://ptzoptics.com/resource-library/

Connecting Your Camera for the First Time

Your new camera has many options for connecting, powering, controlling, and streaming. This Quick Start Guide will help you understand how to use each of these different options.

1. Refer to the **Table of Contents** on the following page to find the various options available for your camera.
2. Read the instructions for the specific aspect of your camera that you want to use.
3. Refer to the page following the Table of Contents for an illustration of the back plate of your camera. Use this illustration to help determine which aspect of the camera you would like to use.
4. If you are having trouble using your camera, please refer to the **Troubleshooting** section of this guide.

PTZOptics Quick Start Guide Video

We have videos to help you set up and use your camera. Scan the QR code below to visit our YouTube page:
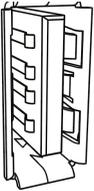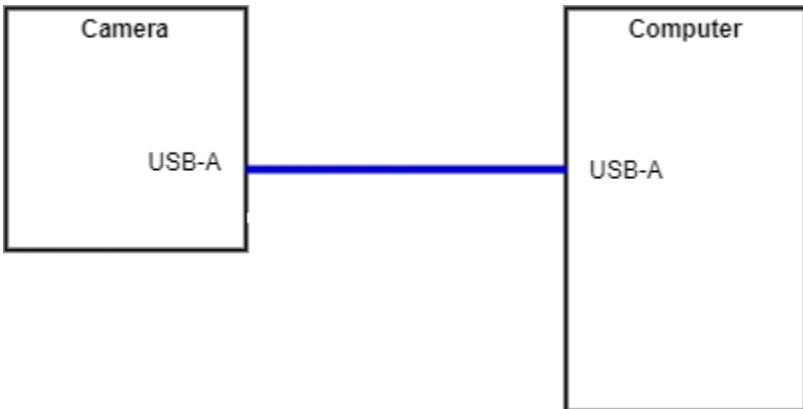https://bit.ly/ptzosetup

Table of Contents

USB Connection

Your camera comes with a USB connection and a USB-A to USB-A cable. Connect one end of the included USB-A cable into the USB port of your camera. Connect the other USB-A side to a PC or to the device of your choice.
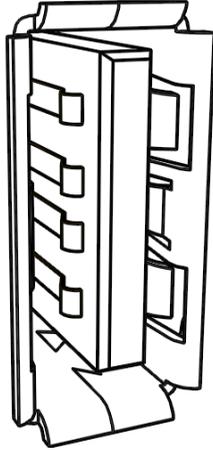

A USB-A connector

The USB connection of your camera allows for camera control within certain software. Please see the user manual for more details.

Power Your Camera

Your camera can be powered through USB. Please use the included USB cable.

Find Software to Get Started

PTZOptics provides a wide range of software to help you use your camera.
All software is available at:

http://ptzoptics.com/setup

Camera Control App
Take control of your USB-connected camera with the Camera Control App.

Open Source IP Connection Software
Use our Open Source IP connection software to control your camera and adjust settings.

IP Address Setting Tool
The IP Address Setting Tool finds your camera on the network. It is also the tool, which you will use to upgrade your camera's firmware.

OBS Plugin
Do you use OBS Studio? If so, we have a plugin to enable control of our cameras. Try it out!

iOS App
Control your camera through your iOS device.

Android App
Control your camera through your Android device.

User Manual / General Resources

A general online user manual is available at:
https://ptzoptics.com/user-manual/

The user manual for your specific camera is available at:
https://ptzoptics.com/resource-library/

Troubleshooting

For all other questions, please reach out to the PTZOptics Support Department at Support@PTZOptics.com